



## Accpick Maintenance

The *Accpick* maintenance agreement covers:

- Ⓡ Comprehensive telephonic and email support for *Accpick* software.
- Ⓡ Access to on-line manual for all step by step procedures on *Accpick Xcellence*
- Ⓡ Software Updates
- Ⓡ Upgrade option from Dos to Linux or Windows



- Ⓡ Ongoing for Fitment Centres:

Supplier price updates as and when available  
Data transfer where applicable to Franchisor

## On-Line Support

In addition to the above, real time on line support via internet connection to your *Accpick* system anywhere in the world is provided. This secure remote support solution facilitates faster and more efficient resolution of *Accpick* queries.

## Maintenance Charges

The annual adjustment for maintenance charges comes into effect from this quarter.

We invite you to visit our website, [www.accpick.co.za](http://www.accpick.co.za) to view *Accpick* Tips and Tricks and Year End procedures for:

